

Introducing...BUNK REPLIES

Handwritten notes from your camper, sent to your computer!

HOW IT WORKS



You either print out Bunk Reply Stationery for campers to take to camp or include one when sending a Bunk Note.



Camper writes his/her letter on the Bunk Reply Stationery.



Camp collects and faxes all the Bunk Replies to Bunk1.



Bunk1 scans the faxes, reads the bar code, and emails Bunk Replies to you.



You receive email from Bunk1 with the camper's Bunk Reply

TO GET STARTED

You will need to set up an account with Bunk1 before you can take advantage of Bunk Replies. If you have already set up an account, skip this box. If you have not set up an account...

1. Go to our website at www.wilvaken.com
2. Click the "Family Login" link at the top of the page*
3. Click the "Register Now" button
4. Enter your Pre-Approved Registration Code: **9122WV1**
5. Fill out all the required information
6. Purchase Bunk Note credits (you will need a credit card)

*If you cannot find this button, go to www.wilvaken.bunk1.com instead and continue on to the next step

TO RECEIVE BUNK REPLIES

You must provide your camper with Bunk Reply Stationery to receive Bunk Replies. There are two options:

1. Purchase & print Bunk Reply Stationery when you set up (or renew) your account – *before your camper leaves for camp*
2. Attach Bunk Reply Stationery when you send Bunk Notes to your camper – *once your camper is at camp*

Once your camper receives the stationery, it is up to him/her to write the letter and hand it in to the camp. (see the image on the left for how the whole system works)

FREQUENTLY ASKED QUESTIONS

When will I get a Reply from my camper?

You will only receive a Reply from your child once he/she writes the note, turns it in to the camp office, and it is faxed into the system. Some campers will not write a response immediately and some may not write at all. Please be patient.

Additionally, if you are attaching the Stationery to your Bunk Note, your camper will most likely receive the Stationery the following day – e.g. if you send a Bunk Note with Stationery on Monday, your camper won't receive the Stationery until Tuesday.

What does this cost?

It costs a total of 2 credits for you to send Bunk Reply Stationery to your camper and receive a Bunk Reply in return. Alternatively, you can pay a flat fee to pre-print an unlimited amount of Bunk Reply Stationery (before camp starts).

Why do I have to pay for Bunk Replies?

Your payment helps us cover technology costs, paper, ink, and labor and, more importantly, frees us to do what we do best – be with your kids!

QUESTIONS OR PROBLEMS?

Please call Bunk1 at 1-800-216-9472 or go to www.bunk1.com/contact.asp

